

# Our Return Policy

### What if I'm not satisfied with my purchase?

You may return it. We will either issue you a replacement for the product, or a refund. Returns must be made within 3 days from the date the item was received.

### How do I return a product?

- 1. Call customer service at 07058310558 e-mail us at sales@tailornimi.com to receive a return guidance and form.
- 2. Pack items securely, including return form.
- 3. Place return label on package. Write down tracking number of return label for your records.

# How long will it take to get a refund?

Refund will be made within a week of receiving the item in good condition. Items will not be accepted if tampered with.

#### **Customer Service**

We want your on-line shopping experience at Tailornimi Sewing Supplies to be as quick and easy as possible. Your 100% satisfaction is guaranteed for all purchases. Our customer service representatives are trained to help you in all phases of your purchase with us. If you have product questions, they will gladly assist you.

If for any reason, you are not satisfied, you may return your product for a refund or replacement.

### **To Return or Exchange a Product:**

Please call customer service on 07058310558, 08172073459.

### If your order is missing an item or your order is late:

Call customer service at 07058310558 or e-mail us at Sales@tailornimi.com.

Please include your order confirmation number.

Our customer service representatives will assist you in resolving any problem to your complete satisfaction.

### Regarding other comments or inquiries:

Always feel free to contact the customer service department on 07058310558, 08172073459 or e-mail

info@tailornimi.com or tailornimi@gmail.com with any comments or questions.